Items to check:

- 1. JavaScript is enabled.
- 2. Firewall is not restricting cookies.

This site was built utilizing IE (Internet Explorer) as the primary browser. Using other browsers may cause some pages to not display properly.

 Make sure your browser setting is set for English first Go to the Control Panel then Go to Internet Options General Tab

Click the *Language* button

Internet Properties
General Security Privacy Content Connections Programs Advanced
Home page You can change which page to use for your home page. Address: sbout:blank Us Current Use Default Use Blank
Temporary Internet files Pages you view on the Internet are stored in a special folder for quick viewing later. Delete Cookjes Delete <u>Fi</u> les <u>S</u> ettings
History The History folder contains links to pages you've visited, for quick access to recently viewed pages. Days to keep pages in history: 10 Clear History
Colors Fonts Languages Accessibility

Next make sure English is the top choice. You can remove others by highliting them and clicking the *Remove* button

guages. You can e treated in order of
Move Up
Move Down
Remove
<u>A</u> dd

2. Clear your cache

Go to the Control Panel then Go to Internet Options General Tab

Click on the *Delete Cookies* and *Delete Files* buttons to clear the web cache

Internet Properties	? 🛛
Home page You can change which page t Address: about:blank	onnections Programs Advanced use for your home page.
Pages you view on the Interne for quick viawing later.	t are stored in a special folder elete <u>F</u> iles) <u>S</u> ettings
History The History folder contains link quick access to recently viewe Days to keep pages in history: Colors	
ОК	Cancel Apply

3. Make sure you can except cookies

Go to the Control Panel then Go to Internet Options Privacy Tab

Drag slider bar "Settings" to the bottom - Accept all cookies

Thernet Properties
 General Security Privacy Content Connections Programs Advanced
Settings Select a setting for the Internet zone.
Accept All Cookies - Saves cookies from any website Cookies that are already on this computer can be read by the websites that created them
Sites Import Advanced Default
Prevent most pop-up windows from Settings appearing.
InPrivate
Do not collect data for use by InPrivate Filtering Disable toolbars and extensions when InPrivate Browsing starts
OK Cancel Apply

If this corrects the problem you can try to limit the types of cookies by raising the bar up one level at a time until you receive the error again. Then push it down one level.

4. You can not bookmark or add to Favorites the traffic/criminal or civil case detail links.

You must go through the Traffic/Criminal or Civil search pages (below).

